



The Year's Highlights

HSC's Edgewood group home received LEED (Leadership in Energy and Environmental Design) from the United States Green Building Council. The Edgewood facility is the only LEED certified building in Lawrence County. It is the only group home in the United States to receive this recognition.

The Center was accredited by The Sanctuary Institute in New York. This accreditation permits the Center to employ the Sanctuary model throughout our services. The Sanctuary model was developed by Dr. Sandra Bloom; it established an organizational environment that promotes empowerment.

HSC implemented a client-run business that is affiliated with its Fairweather Lodge program. This program and its related businesses are recognized throughout the Commonwealth and serve as models for other agencies. Steve Plyler, who initiated this program, has provided consultation to a number of non-profit organizations.

Annual Report

2007-2008

Each year in our annual report I usually provide a summary of the major accomplishments of the Center, or a discussion of a trend in the mental health field

that impacts our agency. However, a more poignant event took place in June that overshadows our reporting on public policy issues or the achievements of the Center. On June 22, 2008, HSC's medical director, Dr. Shoukry Matta, passed away following an extended struggle with pancreatic cancer. He left our agency after serving as our medical director for 30 years – touching the lives of thousands of our clients. In his own quiet and compassionate way, Dr. Matta defined who we are as an agency and how as mental health professionals we should care for the clients we serve. He will be sadly missed by all who knew him.

The loss of Dr. Matta is a reminder of how important the human component is to our agency. Without a dedicated staff, the Human Services Center would not have realized all its accomplishments and the nearly 3,000 clients we serve each year would not have received the professional

care they deserve.

Public mandates for programs are obviously important to any social service agency. However, they cannot be realized without a staff of dedicated professionals who believe in what they do. This dedica-



Dr. Shoukry Matta

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tion to service is evidenced in our entire staff who work selflessly to provide services and develop programs that address the mental health needs of our community.

In my view, the realization of the Human Services

Center's mission is intrinsically linked to our staff. All of our accomplishments, the breadth and quality of the services we provide are predicated upon the Center's most important resource – our employees.

Dennis W. Nebel, Psy. D.
Executive Director



Fiscal Year ended 6-30-08 (unaudited)

Revenues	\$	%
Federal/State/County.....	4,861,125.....	45.73
Medical Assistance.....	5,737,618.....	53.98
Third-Party Payors.....	305,743.....	2.88
Private Pay.....	103,159.....	0.97
Rentals.....	391,039.....	3.68
Contributions.....	149,289.....	1.40
Miscellaneous.....	493,704.....	4.64
Contractual Allowances.....	(1,411,968).....	(13.28)
	10,629,709.....	100.00

Expenditures	\$	%
Children & Family Services.....	1,666,645.....	15.66
Residential Programs.....	3,209,094.....	30.15
Resource Case Management.....	197,936.....	1.86
Intensive Case Management.....	1,278,908.....	12.02
Emergency (Crisis) Services.....	107,429.....	1.01
Adult Outpatient Services.....	610,385.....	5.73
Adult Medical Services.....	961,449.....	9.03
Mental Retardation Services.....	1,037,362.....	9.75
Consultation & Education.....	277,254.....	2.60
Other Programs & Services.....	432,168.....	4.06
Administrative Services.....	670,277.....	6.30
Miscellaneous.....	195,024.....	1.83
	10,643,931.....	100.00

Expenditures in excess of Revenues.....(14,222)

Summary of Services for Fiscal Year '07-'08

Mental Health Assessments.....	4,338		
Mobile Crisis Services.....	453	episodes	
Telephone Crisis Services.....	1,294	episodes	
Emergency Cases (hospitalizations).....	287		
Intensive Case Management			
for Adults.....	272	adults served	(17,081 hrs. of service)
for Children.....	204	children served	(21,204 hrs. of service)
Resource Case Management			
for Adults.....	144	adults served	(5,512 hrs. of service)
for Children.....	35	children served	(1,834 hrs. of service)
Child & Family Outpatient Services.....	640	served	(5,975 hrs. of service)
Adult Outpatient Services.....	1,664	served	(13,089 hrs. of service)
Medical Services			
for Adults.....	2,362	served	(23,271 hrs. of service)
for Children.....	640	served	
Mobile Medication.....	154	clients served	(2,350 hrs. of service)
Adolescent Partial Hospitalization.....	27	served	(10,715 hrs. of service)
Children's Partial Hospitalization.....	29	served	(10,960 hrs. of service)
Family Based Services.....	81	families served	(11,516 hrs. of service)
Student Assistance Program (SAP).....			(3,842 hrs. of service)
Community-Hosp. Integration			
Program for chronically ill clients.....	229	clients	(23,453 hrs. of service)
Mental Retardation Services			
Family Support Services.....	200	clients served	
Early Intervention.....	254	children served	(5,784 hrs. of service)
Supportive Housing Services.....	85	adults served	(21,742 days of service)
Community Rehabilitation Services.....	29	adults served	(8,736 days of service)
Edgewood LTSR.....	32	adults served	(2,968 days of service)
Fairweather Lodge.....	27	adults served	(6,576 days of service)

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Human Services Center

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A United Way Agency